

# Hosted in our cloud, hosted in your cloud or hosted on premise

Our recorder was designed to have true cloud architecture, but we packaged it in many different flavours to ensure that all client requirements were catered for. That's in our cloud. That's in your cloud, if you are a channel partner. Or on your LAN or WAN, if you are a larger corporate and you want it on site.

## Recording Methods

- ◆ SIP Recorder
- ◆ VoIP Recorder
- ◆ ISDN 2 or 30 Recorder
- ◆ Analogue Recorder

## Graphical User Interface

- ◆ Browser based
- ◆ Access permission

## Dashboard

- ◆ Call summary
- ◆ Recording stats
- ◆ Saved searches
- ◆ Flagged calls

## Call Searching & Playback

- ◆ Filter by multiple call details
- ◆ Silent monitoring
- ◆ Add notes to calls
- ◆ Flag calls
- ◆ Download calls
- ◆ Email calls

## Compliance

- ◆ Encrypted calls
- ◆ 3rd Party API
- ◆ Pause and Resume recording

## Archiving

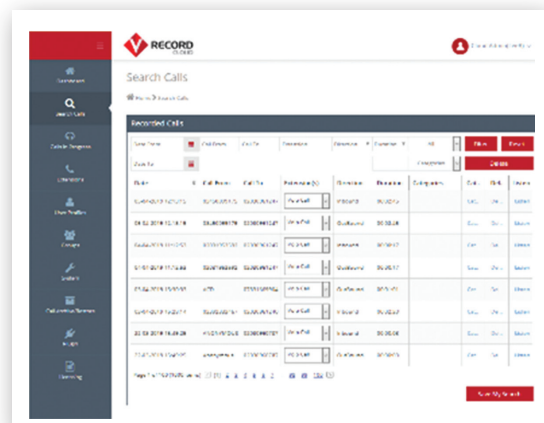
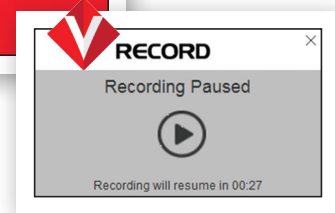
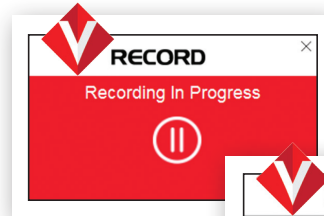
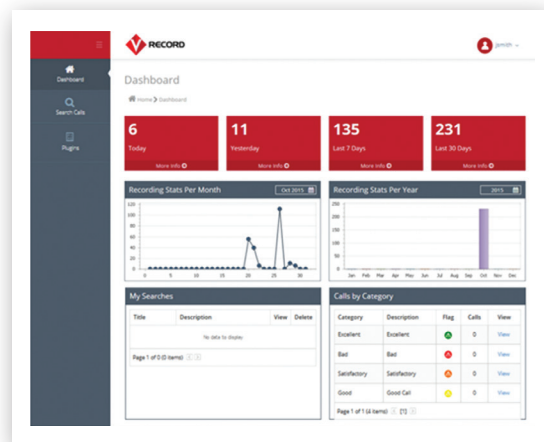
- ◆ Scheduler for archiving
- ◆ Restore calls

## CRM Integration

- ◆ CRM integration
- ◆ Activity log

## Reporting

- ◆ vSupervisor reporting module



# Your PBX is on-site and you want cloud recording

Until now there was no solution to this. Vurella, however, invented a small box which replaces a PC on site. It records the calls locally and then streams them to a central datacentre server. The box is inexpensive and adds very little more to the overall cost of the recorder. Here is a list of additional features.

## Call Upload

- ◆ Scheduled according to preference
- ◆ Requires Broadband connection

## Storage

- ◆ Nothing stored on site

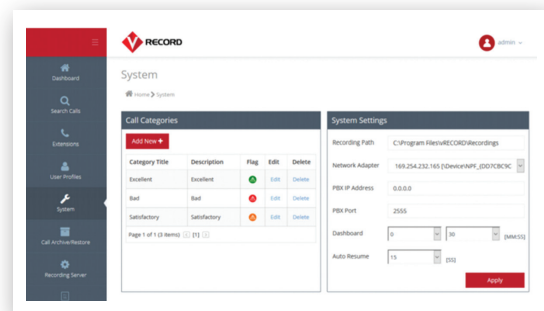
## PCI Compliance

- ◆ Pause and Resume call



Vurella Streaming Box

Download the datasheet from the Vurella Portal [www.vurella.com](http://www.vurella.com)



## A bank with a hundred sites-how to cash in

Where there are satellite branches and you want one central recorder, this is the simplest way to do it. A bank would be an ideal candidate. You put a box on each site and each site streams its recording to a central server. 101 sites. One recorder. And No PCs required.

